

Important Update

# Account to Account Transfers

*Sunsets on November 11*

**We're upgrading to the new External Account Transfers as part of our Digital Banking upgrade.**

## What's Happening

United Teletech Financial is upgrading our digital banking platform to bring you enhanced features and functionality, including:

- **Stronger security and fraud protection**
- **Better account and card management tools**
- **Easier linking to external accounts – see your entire financial picture in one place!**

## What to Know About Account to Account Transfers (A2A)

**Plan for a short downtime on Nov. 11.**
Digital Banking will be down for a few hours on the morning of Nov. 11 while we upgrade to our new platform.

**Re-link your external accounts.**
Linked external accounts will not carry over to the new platform. After the upgrade, you'll need to set up your external accounts again before making transfers.

**Set up your transfers again.**
Any recurring or scheduled transfers will stop on Nov. 11. If you'd like those transfers to continue, you'll need to schedule them again using External Account Transfers after the upgrade.

**Plan for the upgrade now.**
We recommend making a note of your external accounts and transfers now, so you can quickly set them up again in the new platform on Nov. 11.

**Learn more at utfinancial.org/digital or call us at 732-530-8100 x2530.**

United Teletech Financial
Federal Credit Union

**We appreciate your patience as we make this important upgrade.**
*Thank you for your membership!*

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